Data Point

An item of factual information derived from measurement or research

Ruffalo Noel Levitz Student Satisfaction Inventory
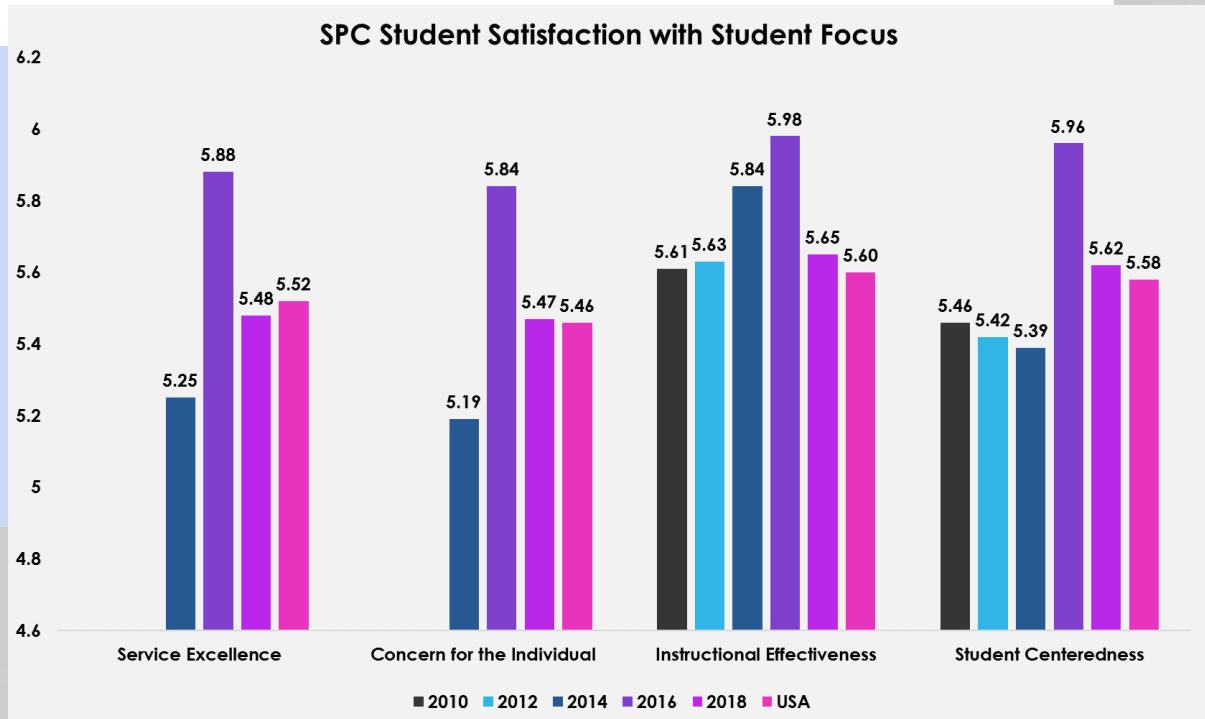
SPC Student Satisfaction with Student Focus

Figure 19-1 SPC Student Satisfaction results 2010 (when available) through 2018 for Student Focus areas
Data Source: Ruffalo Noel Levitz Student Satisfaction Inventory

Student Satisfaction with Student Focus

Institutional Planning, Research & Effectiveness

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As seen in *Figure 19-1* (above), SPC students rated three of the four Student Focus areas higher than the national average in 2018 (Concern for the Individual, Instructional Effectiveness, and Student Centeredness), but scores in all four areas decreased from the 2016 survey results. This discrepancy may be due to the unique deployment of the 2016 survey.
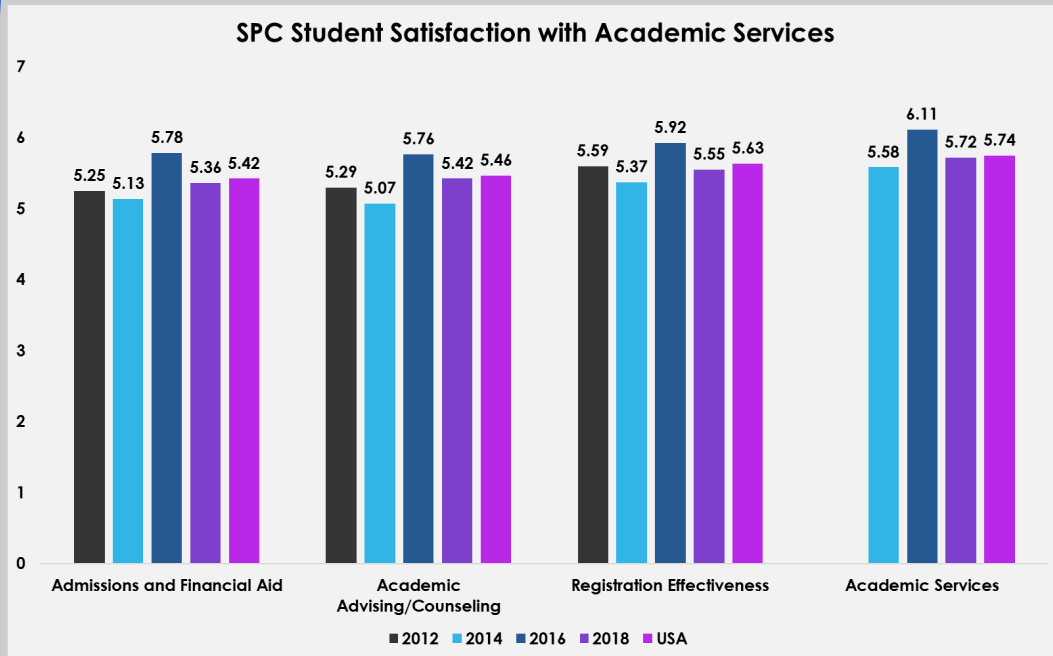
SPC Student Satisfaction with Academic Services

Figure 19-2 (left) displays student satisfaction with Academic Services. As shown, SPC scored slightly below 2018 national averages in all four areas and significantly lower than the 2016 SPC survey results. However, 2018 results increased from 2014, at which time the survey was comparably administered to the 2018 deployment.

Figure 19-2 SPC Student Satisfaction results 2010 (when available) through 2018 for Academic Services areas
Data Source: Ruffalo Noel Levitz Student Satisfaction Inventory

Student Satisfaction with Academic Services & Campus Environment

When compared to 2018 national averages, SPC Campus Environment, examined in *Figure 19-3* (right), achieved higher satisfaction in three of four areas. Despite marked decrease between 2016 and 2018 scores, all four areas increased from the 2014 results.
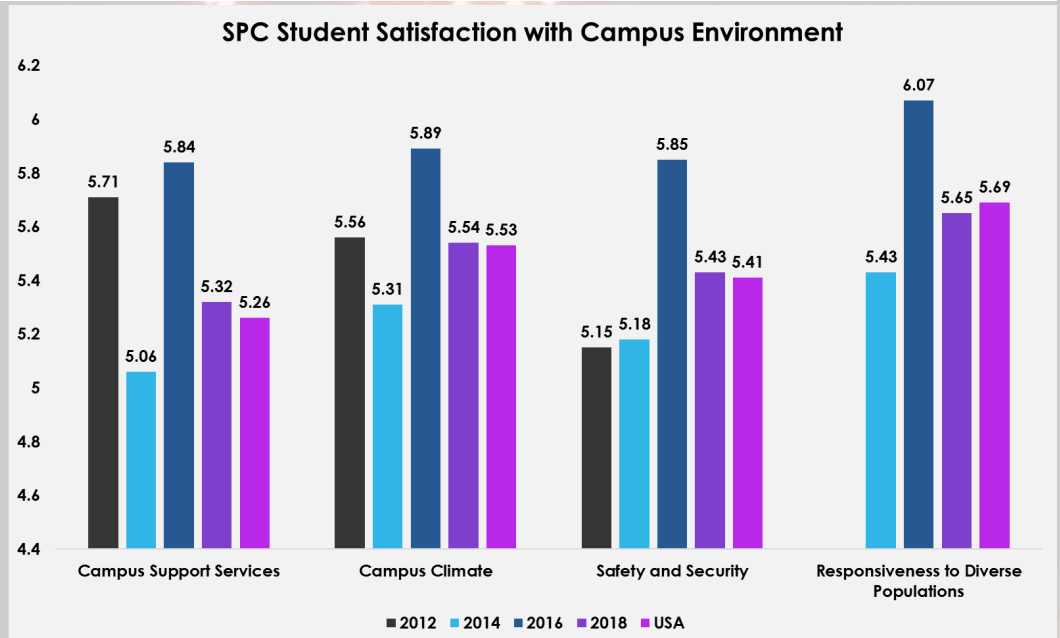
SPC Student Satisfaction with Campus Environment

Figure 19-3 SPC Student Satisfaction results 2010 (when available) through 2018 for Campus Environment
Data Source: Ruffalo Noel Levitz Student Satisfaction Inventory

ALAMO COLLEGES DISTRICT
St. Philip's College

http://www.alamo.edu/spc/